

Responding to COVID-19

Community Counseling and Medication works to improve the lives of at-risk children and families and keep families stronger and together. While COVID-19 wreaks havoc on our city and the communities we serve, Community Counseling and Mediation and our client families are resilient. We are here and we will persevere.

The safety of our clients and staff is always Community Counseling and Mediation's top priority.

We are closely monitoring the COVID-19 situation and are taking action based on guidance from public health experts, including the CDC, New York State Department of Health, New York Office of Mental Health, and New York City Department of Health and Mental Hygiene.

All of our offices, clinics, and programs remain open. To create a safe environment, we are:

- Adjusting staffing schedules. We adjusted our staffing schedules to ensure that all our clients' needs would be fulfilled while maintaining strict social distancing procedures and abiding by recommendations to operate at reduced personnel capacity at our offices and program sites.
- Expanding our telemental health services. While clients and therapists are encouraged to fully utilize telemental health services, all clinics remain open and clients can choose to have in-person sessions.
- Educating our clients and staff. We are sharing materials about infection control to make sure our staff and clients are practicing good hygiene, including social distancing, wearing a mask or face covering and washing hands. We also provide staff with full inventories of masks, gloves, hand sanitizer, and training on their proper application, use, and disposal.
- Enhancing cleaning protocols. We have increased the frequency of cleaning and disinfection at our offices, clinics, and programs.
- Limiting non-essential large meetings and events. When feasible, we are recommending staff use technology to connect, in place of face-to-face meetings.
- Vaccinating the staff and clients. We are mandating all staff to take the COVID-19 vaccines and eligible clients are encouraged to take the vaccine too. If interested in scheduling an appointment, please email pou@ccmny.org to let us know.

Thank you for your continued support of our work. Together, we will get through this.

Some links for COVID-19 related resources:

[NY State Department of Health](#)

[Subscribe to New York State's Coronavirus Updates](#)

[NYC Health-COVID-19 Website](#)

[NYC Health-Fact Sheet](#)

[COVID-19: Vaccines](#)

[MTA Precautions Against the Coronavirus](#)

[Cabrini Immigration Services of NYC COVID-19 Resources](#)

[Find a Testing Site](#)

[Message from the NYPD Chief of Detectives about Asian Bias-Related Hate Crimes](#)